Electric

Tesla Electric Specific Plan Terms: Tesla Electric Dynamic (June 2026)

1. Overview of the Tesla Electric Dynamic Contract

This document outlines the terms for the Tesla Electric Dynamic retail electricity plan which includes Powerwall optimisation services. We (or a related entity) must be Your electricity retailer for You to participate in Tesla Electric Dynamic. The terms of this Agreement are "Ancillary Product terms and conditions", which apply in addition to the Tesla Electric General Market Terms, meaning they form part of Your Agreement with Us.

By giving Your consent to enrol in the Tesla Electric Dynamic retail electricity plan You are confirming that You agree to these terms. If there is any inconsistency between the Tesla Electric General Market Terms https://www.tesla.com/en_au/support/tesla-electric/terms-conditions and the terms of this document, the Tesla Electric General Market Terms prevail to the extent of the inconsistency.

Definitions for capitalised terms are provided in section 9 and/or have the same meaning as those defined in Tesla Electric General Market Terms.

2. Features of the Tesla Electric Dynamic plan

The key features of this plan are

- Dynamic export credits derived from the live wholesale price for exported electricity
- Fixed Time of Use charges for electricity that You import from the grid
- Fixed daily charge covering other fixed charges such as network and metering services

Your Powerwall may charge and discharge in response to dynamic and fixed charges to reduce Your cost of energy as much as possible.

For clarity, Your standard rates are supplied to You as part of the Welcome Pack We send to You once You have completed Your enrolment into a Tesla Electric offer.

3. Services Provided

In addition to selling electricity to You as outlined in the Tesla Electric General Market Terms We will also, and You agree for Us to:

- Optimise the charging and discharging of Your Powerwall using Our software to reduce Your cost of energy where possible. This may include charging Your Powerwall from the grid during periods of lower wholesale electricity prices and discharging Your Powerwall during periods of higher wholesale electricity prices.
- Curtail Your solar production if required. This is typically required during periods of negative wholesale electricity prices. This applies to Powerwall 3 only, and is not available for Powerwall 2.

- Place Your Powerwall into standby mode if required. This is typically only required when Your Powerwall is preparing to, or actively providing, grid support services including Frequency Control Ancillary Services (FCAS).
- If You are an eligible customer, invite You to enrol in the plan via the Tesla App and display indicative live wholesale electricity prices in the Tesla App. If You do not receive an invitation to enrol via Your Tesla App You may not be eligible to join this plan. Please contact Us for further information and assistance.
- Collect via the Tesla Wallet full payment for bill amounts that are due which requires bank account, debit card or credit card details to be saved (and securely held by Us) prior to completing Your enrolment. See the Tesla Electric General Market Terms for further details and contact Us by phone (1800 930 996) or email (TeslaElectricAU@tesla.com) if Your preferred payment method isn't available during Your enrolment.

4. Eligibility requirements for this plan

You must:

- be connected to the grid in an eligible part of the National Electricity Market. Currently, this includes NSW, ACT, VIC, SA, and South-East QLD.
- not be part of an embedded network
- be a residential customer (not a business). Your primary electricity use must be for household purposes, with a total annual consumption of less than:
- 100 MWh in NSW, QLD, and ACT
- 160 MWh in SA
- 40 MWh in VIC
- have Powerwall 2 or Powerwall 3 installed at Your property
- have Tesla App set up with Your Powerwall 2 or Powerwall 3
- have Tesla Wallet set up with Your preferred debit or credit card, or bank account details for direct debit payment of Your bills
- have signed Our Direct Debit Agreement
- have any of these smart meter types installed at Your property: COMMS4, COMMS4C, COMMS4D, VICAMI or MRIM which can be remotely read, and
- have free and safe access to Your meter box.

5. Parties Involved

This contract is between Tesla Energy Ventures Australia Pty Ltd (ABN 24 665 982 365) (Tesla) and You. If multiple individuals are listed on Your account, each is individually responsible for fulfilling the obligations under this contract. Business customers are not eligible for this plan.

6. Contract Start and Duration

This contract begins and ends in accordance with the Tesla Electric General Market Terms.

7. Your Consent

By agreeing to this contract, You confirm:

- You have, and will at all times have, the authority and capacity to enter into and fulfill this contract.
- Tesla can and may remotely access and control Your Powerwall and/or solar equipment.
- Your Powerwall will remain connected to the internet at least 95% of the time.
- Tesla can and may update the software and firmware of Your Powerwall and/or Tesla App, and You agree to accept and install each update promptly when it is made available.
- You will not participate in other optimisation programs for Your Powerwall. These may also be known as a virtual power plant (VPP), electricity management plan, demand side management, or orchestration program.

Updates are intended to improve performance, security, and functionality of your Powerwall. You may affect Your manufacturer's warranty if You don't promptly install updates or if you manually override any control of Your Powerwall by Tesla. Your Australian Consumer Law consumer guarantee rights are not affected.

8. Privacy and marketing

Tesla Electric shall comply with all relevant privacy legislation in relation to Your personal information.

Please refer to Our privacy notice at https://www.tesla.com/en_au/legal/privacy (also available on request) for information about how We collect, use and disclose Your personal information, Your rights to seek access to and correct personal information, and to complain about breaches of Your privacy.

We may share Your personal information with third parties to the extent required to sell, deliver and market energy to You, to provide You with information on other products and services We have available, and for purposes set out in Our Privacy Notice.

From time to time, We and Our related companies will let You know about other products and offers, even after this contract ends. You agree to receiving such communications and can choose how You receive marketing and can opt in and out at any time via Your account.

9. Definitions

Agreement: Together, the Tesla Electric General Market Terms and Tesla Electric Specific Plan Terms form Our agreement with You

Direct Debit Agreement means the agreement entered into with Tesla either during enrolment into this offer or from time to time for the automatic and ongoing collection of payment by Tesla from Your nominated bank account or debit/credit card for Your monthly Tesla Electric bills

Frequency Control Ancillary Services (FCAS): services used in electricity markets to maintain the balance between power supply and demand, ensuring the grid operates at a stable frequency (typically 50Hz in Australia). These services help manage fluctuations in electricity generation and consumption. When providing FCAS services, Powerwall may charge, discharge or go into standby mode.

Tesla means Tesla Energy Ventures Australia Pty Ltd (ABN 24 665 982 365)