Region Specific Provisions

Only if you (1) are a consumer; and (2) this Agreement was entered into by only using means of distance communication (such as online or over the phone), you may cancel your order subject to the conditions mentioned in the below instructions on withdrawal.

Instructions on withdrawal

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods.

To exercise the right of withdrawal, you must inform us Tesla Motors Ireland Limited, 92 Bracken Rd, Sandyford, Dublin 18, Ireland (eircode D18CY92), +353 15134727, EU-customerhappiness@tesla.com of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post or email). You may use the attached model withdrawal form, but it is not obligatory.

You can also exercise your right of cancellation online at https://www.tesla.com/en_ie/contactus/withdraw. If you use this online feature, we will send you an acknowledgement of receipt of the cancellation on a durable medium (e.g. by email), including its content and the date and time of its submission, without undue delay.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed ab out your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.
We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.
You shall send back the goods or hand them over to us without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.
You will have to bear the direct cost of returning the goods. The cost is estimated at a maximum of approximately EUR 900.
You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

The return of the Vehicle after effective withdrawal can take place at the local Tesla Delivery Center where you took delivery of your Vehicle (for the name and address of the local Delivery Center, please see https://www.tesla.com/findus/list/services/Ireland.

Model withdrawal form:

(complete and return this form only if you wish to withdraw from the contract)

To: Tesla Motors Ireland Limited, 92 Bracken Rd, Sandyford, Dublin 18, Ireland (eircode D18CY92), EU-customerhappiness@tesla.com I/ We [*] hereby give notice that I/We [*] withdrawal from my/our [*] contract of sale of the following goods [*]/for the provision of the following service [*],
Ordered on [*]/received on [*],
Name of consumer(s),
Address of consumer(s),
Signature of consumer(s) (only if this form is notified on paper),
Date
[*] Delete as appropriate