



Robotaxi Rider Rules

Thank you for using our Robotaxi Service! These rules are designed to ensure a positive and safe experience for all riders. For more information, please review our [Terms of Service](#).

Riders

- You are responsible for complying with these Rules, and for ensuring that any other person you allow in the Robotaxi complies with these Rules.
- You must be at least 18 to book a Robotaxi and to ride alone.
- You may not book a ride for another person, and you must remain with your guest(s) for the entire ride.
- You may bring guests between the ages of 8 and 17 with the consent of their parent or legal guardian. Such minors may not ride unaccompanied. Children under the age of 8 are prohibited from riding in a Robotaxi.
- You must comply with applicable laws relating to traveling with small children. If required, you must bring and install a suitable car or booster seat according to the manufacturer's instructions, and ensure the child is properly secured for the entire ride.
- Your safety is our top priority. All passengers must remain seated with seatbelts properly fastened for the duration of the ride.
- Disabled riders may bring [Service Animals](#). All other animals must stay home.
- Please be courteous and leave the Robotaxi as you found it. At Tesla's discretion, you may be charged an additional fee for dirtying or damaging the vehicle.
- Tesla is not responsible for any lost, stolen, or damaged personal property. Please be sure to check the vehicle for any personal items at the end of the ride.
- Please be sure to close all doors after entering and exiting the Robotaxi. Forgetting to do so may impact the vehicle's ability to move.
- Riders must behave, and interact with the Robotaxi and any Robotaxi support staff, in a reasonable manner consistent with public safety and decorum.

The Vehicle

- Riders are prohibited from sitting in the front-left seat (i.e., a driver's customary seating position) but may sit in another available seat.
- The number of passengers may not exceed three.



- Max weight capacity: 800lbs. Loading the Robotaxi beyond this capacity may lead to limited vehicle performance and may result in a collision, damage or injury, for which you will be responsible.
- Please do not tamper with, modify, damage, or physically manipulate any equipment or component installed in or on the Robotaxi, or otherwise do anything that could interfere with, disrupt, negatively affect, or inhibit the Robotaxi's proper operation. This includes attempting to take control of the vehicle via the steering wheel and/or pedals or attempting to activate other driving controls.
- Smoking, vaping, consuming alcohol, and using drugs are not permitted inside the Robotaxi.
- The Robotaxi may not be used in connection with the commission of any crime, or to transport weapons or illegal or hazardous materials (e.g., flammable or combustible liquids).
- Instruments or equipment intended to record, measure, reverse engineer, collect information about, or conduct surveillance of any feature, equipment, component, or area of our Robotaxi are strictly prohibited (e.g., bringing onboard devices with the intent to obtain competitively sensitive, proprietary, or non-public information about our Robotaxi).
- We may suspend or terminate Robotaxi access if you violate these Rules, including if you disseminate content on a social media platform or similar medium depicting a violation of these Rules or misuse of the Robotaxi.