



Energy Order Terms

Thanks for placing your order! After we receive your order, we will start designing your Solar Panels, including any Tesla Powerwall(s) you also ordered (all of which we call your “System” below). In the meantime, below are some basic terms we need you to agree to in order to make sure we are on the same page. We look forward to working with you and are excited that you are joining our effort to transition the world to sustainable energy!

- 1. Your Order and Pricing.** The price in your Order Summary is an estimate based on the information you provided. The purchase price we ask you to pay for your System might be different. After we complete the design of your System, we’ll send you a “price sheet” with the updated purchase price of your System. You will get a chance to review the updated purchase price, and accept or reject it. Your order can't be sold or given to anyone else.
- 2. Site Visit and Limits On What We’re Responsible For Before Installation.** Before we install your System, we might need to complete a site visit at your home to see what we’re working with. You give us permission to do that (but we’ll give you a heads up before we show up). Don’t worry. If we damage anything at your home during this visit, we’ll fix it or pay for it. But we won’t fix or pay for any indirect damages between now and installation (what lawyers call “special or consequential damages”).
- 3. Cancellation.** At any point prior to the time when we deliver materials to your home in preparation for your installation, either of us can cancel your order for any reason provided that we let the other know in writing (so there is no misunderstanding). If we are responsible for canceling your order, we will return any deposits and upfront fees you have paid. If you cancel or cause us to cancel your order, your deposit and upfront fees are non-refundable.